

Army Community Service Survivor Outreach Services Survivor Decals

1. What is considered a qualified Survivor? Does this include siblings/retiree widows?

Family and Morale, Welfare and Recreation Command (FMWRC) referred to the Survivor Outreach Services (SOS) Operations manual and quoted, “ Surviving Dependent Family members of Active Army, Army National Guard, and the U.S. Army Reserve military personnel who died while on active duty are eligible to receive SOS services. Other Family members such as parents, siblings, fiancés, etc. are also eligible for SOS assistance.” Retiree widows are also eligible to receive the decal.

2. If a household has multiple cars/children does each vehicle in that household get a decal?

Yes. Each car registered to a Survivor household is eligible to receive the decal as long as it has proper insurance, registration and the Family member has a valid Driver’s license and passes the Department of Emergency Services (DES) checks.

3. If a Surviving Spouse already has installation decals do they need to get SOS decals? If they get the SOS decal will they no longer get the Installation decal?

The SOS decal is in addition to the installation decals and it is up to the Surviving Spouse to decide if he or she wants both.

4. If a Surviving Spouse remarries a Civilian or another Active Duty Soldier are they still eligible for the SOS decal?

The SOS decal is available to a Surviving Spouse at any time, even if they choose to remarry.

5. Would the decal be acceptable to gain access to National Guard (NG) armories so Family members can see a NG SOS staff member?

Currently, the decal will not be accepted at National Guard Armories. They are only good at active duty Army installations.

6. Who sets the expiration date?

The Garrison Commander at each installation will set the expiration date. Fort Campbell SOS vehicle decals will expire four years after they are issued and can be renewed through the SOS Office.

7. What is the process for obtaining a Survivor decal?

The Survivor will need to complete the Survivor Outreach Services Vehicle decal form. Once completed it can be e-mailed to sos@fortcampbellmwr.com or mailed to the SOS program at 5661 Screaming Eagle Blvd, Attn: Survivor Outreach, Fort Campbell, KY 42223.

Once the form is entered into the Vehicle registration system, the Family will receive a phone call from Fort Campbell SOS letting them know the decal is ready for pick up. When picking up their decal the Survivor needs to bring their current insurance and registration cards.

8. What if the Survivor sells their vehicle or is in a car accident?

The Survivor will need to complete the Change of Vehicle form to the SOS Coordinator along with the old SOS decal.

9. Can SOS decals be mailed to the National Guard SOS Coordinators in the states of Kentucky/Tennessee?

The decals have to be issued by the Active component SOS Support Coordinator and can’t be mailed to an individual or a National Guard counterpart.