



ARMY COMMUNITY SERVICE

MILTON LEE SOLDIER & FAMILY SUPPORT CENTER
5661 SCREAMING EAGLE BLVD.
FORT CAMPBELL, KY 42223-5407

An organization designed to support Soldiers, Civilian employees and their Families by identifying needs and coordinating resources.



ARMY COMMUNITY SERVICE NEEDS YOU! Volunteers are needed within many different areas at ACS. If you like to volunteer, want to gain valuable work experience or want to meet new people, we have many areas from which to choose. Limited free childcare is offered. Areas to volunteer include:

- Information and Referral (I&R)
- Relocation Readiness Program (Relo)
- Family Employment Readiness Program (FERP)
- Exceptional Family Member Program (EFMP)
- Family Resource Center (FRC)
- Army Family Action Plan (AFAP)
- Army Emergency Relief (AER)
- Consumer Affairs (CAO)
- Outreach Services
- Volunteer Program
- Army Family Team Building Building (AFTB)

Information



INFORMATION, REFERRAL & FOLLOW-UP: 798-9322. Provides commanders, Soldiers and Families with information regarding military and civilian community resources. It helps link Soldiers and Families that have particular needs with the services available to them.



OUTREACH SERVICES: 798-0609. Provides the vital link between a variety of military and civilian support agencies and the Soldiers and Families within the Fort Campbell community. Promotes the development of community spirit and mutual networking through community visitation efforts, neighborhood councils, and training. Coordinates and implements a program of comprehensive outreach initiatives designed to facilitate delivery of existing services within the community. Available to brief Family

Readiness Groups and units on Military One Source and ACS Programs.



RELOCATION: 956-2676/798-6313

Provides assistance needed to cope with the mobile military lifestyle. Services offered are:

Relocation Resource Center:

- Library of welcome packets
- Installation information online www.militaryonesource.com click on Fort Campbell and "Plan My Move"
- Foreign language tapes
- Trip itineraries
- USAREUR Driver's License Manual

Newcomer and Re-entry Orientation:

- ACS Welcome Center
- Newcomers Briefing & Replacement
- "Eagle Family Welcome" at Turner Army Lodging

Individual Relocation Counseling:

- One-on-one counseling specific to client's needs

Smooth Move Orientation:

- Essential information and guidance on preparing for a PCS move

Services to Multicultural Families:

- English as a Second Language
- Citizenship class
- International Spouse support group

Services to Waiting Families:

- Waiting Families Hearts to Hearts Support Group

Sponsorship Training: 798-0513

- Quarterly "train the trainer" classes
- Unit sponsorship

Lending Closet: 798-6313/956-2676

- Loans a wide variety of basic household items to transitioning Soldiers and their Families.



ARMY EMERGENCY RELIEF

(AER): 798-5518. AER is a private, non-profit organization established to assist Soldiers, Retirees and their Family Members in emergency financial situations, due to no fault of their own. Loans are interest free and repaid

by Class T allotments. To apply for AER assistance, Soldiers need to contact their unit

commander. Annual contributions made to the AER Campaign are used to support this service to the military.

FINANCIAL READINESS:

Financial Planning Assistance: 798-5518. Assists Soldiers, Family Members, reserve components, DA Civilians and their Family Members.

- Provides personal financial readiness
- Individual budget counseling
- Refresher training and counseling for abuse and misuse of check-cashing privileges
- Budget development classes
- Debt reduction
- Mandatory financial readiness training to all first-term Soldiers
- Debt liquidation program
- Monthly seminars include: Check and Debit Card Usage, Money Management, How to Buy a House and special topics that vary each month
- Family Subsistence Supplemental Allowance (FSSA)
- Savings & Investing
- US Trustee certified counselors for bankruptcy
- Unit and FRG Briefings Upon Request

Consumer Affairs Office (CAO) : 798-5528

- "One-Stop"** services for preventive assistance
- Reviews vehicle contracts, values and interest rates
 - CARFAX Reports
 - Reviews other contracts, large purchases and leases
 - Acts as a consumer advocate assisting in resolution of consumer complaints
 - Educates consumers on rights and obligations
 - Educational classes on consumer issues



FAMILY ADVOCACY PROGRAM (FAP): 1501 William C. Lee Rd., 412-5500.

Provides information on education, prevention and awareness of family violence and resources available for military Families.

- Parenting classes
- Couples communication seminars
- Step-family information/education
- Unit Family Advocacy briefings
- Stress/Anger Management referrals

New Parent Support Program:

956-3850 Provides parenting information and emotional support to Families with children ages birth to three years.

- Play Morning
- Home visits
- Expectant Parent Workshop

Victim Advocate Program:

412-5500 Provides support and information to victims of domestic violence.

Sexual Assault Prevention Program:

412-5500 Provides support and information to victims of sexual assault

Sexual Assault Response Training: 412-5497



EXCEPTIONAL FAMILY MEMBER PROGRAM, (EFMP): 5661 Screaming Eagle Blvd. 956-3738/798-6843

The EFMP is a mandatory enrollment program that is based on public law and Department of Defense mandates. It works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing community support and personnel services to families with special needs.

Services offered:

- Advocacy
- Enrollment information
- Information & referral
- Relocation assistance
- Child/youth placement assistance
- Special education rights & responsibilities workshops/seminars
- Monthly support group
- Respite Care Program
- Recreational events and activities



FAMILY EMPLOYMENT READINESS PROGRAM (FERP):

5661 Screaming Eagle Blvd., 798-4412/4289.

FERP provides employment assistance to our Active Duty Military Families, Retirees, DoD Civilians. AF and NAF Application assistance; Individual Employment Counseling; Job Search Skills Training; Resume & Cover Letter Workshop; Interviewing Skills Workshop;

Local Job Leads Books; computers are available. For additional information concerning workshop dates and services call 798-4412 or 798-4289.

FAMILY RESOURCE CENTER

(FRC): 1501 William C. Lee Rd., 956-2935.

Toll Free Help Line 1-866-252-9319.

This facility is a resource center for Family Readiness Groups (FRG), Commanders, leaders and their Family Members. The facility offers four class rooms, a formal dining room with fireplace and a full size kitchen, which can be used for different FRG functions at no cost. All classrooms have projector capability. The FRC offers Video Teleconference Rooms (VTCs), which can be used by the FRG to communicate with overseas stationed troops. For more information call 798-2158/4782. Mailboxes are available for registered Fort Campbell Family Readiness Groups (FRG), to receive post information. The lobby area and Resource Rooms maintain informational brochures and post information. Public use computers with internet capability are also available. A Short Term Alternative Child Care (STACC) site for FRG meetings is available. Set up usage time by calling 956-4381.

Mobilization/Deployment Program: 1501 William C. Lee Rd., 798-3843.

This program is the principal source of resources and services for Soldiers, Commanders/Rear Detachment Commanders, Family Members and Family Readiness Groups (FRG). It assists units and installation personnel with deployment and reintegration briefings and a variety of Operation READY classes to include FRG Leaders, Points of Contact, Treasurer and Newsletter, , Commander/Rear Detachment Commanders & 1 SGT Courses and Unit level training is offered upon request. The Mobilization/Deployment Program also offers Spouse Battlemind Training and the Spouses' Yellow Ribbon Support Group, specifically designed to help Spouses recognize the signs of deployment such as fatigue & stress, and provides ideas and recourses to manage the challenges of deployment and re-deployment. The trainings are available monthly, times vary. All our trainings offer free in-house Short Term Alternative Child Care (STACC) For schedules and registration information, please contact the MOB/DEP Office 798-3843/4408/4470/6941



Army Volunteer Corps: 1501 William C. Lee Rd., 956-2934

(www.fortcampbellmwr.com/ACS/volunteer.htm)

- Volunteer registration can be completed through the website myarmylifetoo.com
- A comprehensive location for information regarding the non-paid professional
- Centralized job bank is available for various volunteer opportunities including but not

limited to clerical, managerial, and technical positions

- Limited community positions with free childcare for volunteering
- Classes offered on designing a volunteer portfolio and the basics of volunteer management
- Volunteer Resources
 - Fort Campbell Volunteer Position Descriptions & Referrals
 - Awards
 - Training



Army Family Team Building (AFTB): 1501 William C. Lee Rd., 798-4800/6941.

AFTB is designed to teach army basics, personal and professional development, and leadership classes. AFTB is available to Soldiers, Family Members and Department of the Army Civilians. AFTB offers 34 different classes in separate levels free of charge. Soldiers receive one (1) promotion point for every 10 hours of training. This could add up to four (4) points. Daytime classes are offered twice a month. Free childcare is provided for daytime level participation upon reservation. Units or groups may request evening classes, called concept blocks. These classes can be 30 minutes to 4 hours depending on the needs of the group. Two week notice is needed to acquire the needed materials. Classes may be taught in either unit class rooms, the Family Resource Center or other arenas upon prior approval.



Army Family Action Plan (AFAP): 1501 William C. Lee Rd., 798-2063

(<http://afap.campbell.army.mil>)

- Designed to improve the quality of life for the Total Army Family
- Facilitates many positive changes that enhance the Army experience
- Allows your voice to be heard
- Issues are generated and collected from the Fort Campbell community and are addressed at the annual installation conference
- AFAP Forums are conducted bi-monthly throughout the year to generate issues and address local issues
- Issues not resolved at Installation level are forwarded to MACOM and then Department of Army for resolution
- Training provided
- VOLUNTEERS are needed for delegates, facilitators, recorders, issue support, transcribers and the conference planning committee, if you would like to volunteer your time to assist in any of these areas, please contact the AFAP Program Manager at 798-2063.

